



Committed to Excellence for over 25 years

October 4, 2011

Dear Mr. Kisch,

I just wanted to take a moment to thank you for suggesting and providing the Santa Fe dehumidifiers. As you know, I first began using the unit in our commercial building in Montville. Our lower floor sometimes had a musty smell and our "cave cricket" population was a little unnerving.


You treated the pest problem, and at your recommendation we also tried the dehumidifier. Just as you promised the lower humidity not only solved our musty smell, but our friendly jumping invaders have now left their space for a damp climate someplace else! Problems solved.

The second unit actually went to work for me at my own home, and the performance there was nothing short of a miracle. During the last flood and for the week prior, the Santa Fe unit had done a great job of completely drying our basement. When the hurricane came, so did the water, and although we have a generator, our sump pump failed. The next morning I checked our basement, and I was shocked to see five feet of standing water! The dehumidifier was at the bottom of that, still plugged into an outlet on the ceiling of my basement.

As I pumped the basement out from a window, I heard a motor or something running. When the water level went down I realized the dehumidifier **WAS STILL RUNNING UNDER WATER!** I pumped the rest of the water out, got back permanent power and your unit never stopped working, even after being under water. It continues to perform flawlessly today.

Thanks so much for your great service, professionalism, and the combined solution of pest control and humidity control. When you spoke about it during our initial meeting it made sense, and now you have proven your statements with results. Your service, and these units are pretty amazing to say the least.

Most Sincerely,



David Kahl, Director of Operations