

# MOUNTAIN CREEK

ROUTE 94 VERNON NJ

1/19/2016

Robert Beisler  
Mountain Creek  
Route 94 Vernon NJ

BJ Kisch  
Trius Pest Management  
Boonton NJ

**BJ,**

I just want to take a moment to recognize the high quality, of the service you have provided Mountain Creek over the past year.

Working with you through the sales process was easy and efficient. You inspected and identified what needed to be done in a professional manner. I never felt a hard sell or even that I was being sold. What you provided was a knowledge based presentation that identified what our past company was doing correctly, but, also where they fell short. You left the final decision completely in my hands, and I appreciate that.

At first there was a slight concern moving from a national company to a local, family owned operation. Those were cleared up once we saw the level of professionalism that your technician provided not only through his service, but his communication as well. When we call for a pest issue, covered or not, there is always a prompt response along with a well thought out solution. Any concern we had is no longer a thought.

Please feel free to use me as a reference for your prospective clients.

I am looking forward to continuing our partnership.  
Thank you.



Robert Beisler  
Facilities Manager  
Mountain Creek